

F.No.D-15014/ 9 /2016-G.IV
UNION PUBLIC SERVICE COMMISSION
DHOLPUR HOUSE, SHAHJAHAN ROAD,
NEW DELHI-110069

Notice Inviting E-Tender

Online bids are invited on two bid system for procurement of 11 stationery/General items for **three years**. Online tender is in respect for supply of 11 Stationery/General items which specific details are indicated in Annexure-A to this document. Estimated cost of tender is approximately Rs. 17,00,000/- (Rupees Seventeen Lakh only) over three years. **Manual bids shall not be accepted.**

Tender documents may be downloaded from UPSC web site www.upsc.gov.in(for reference only) and CPP site <https://eprocure.gov.in/e-procure/app> as per schedule as given in Critical Date Sheet as under:

General Terms and Conditions

Critical Date Sheet

Published Date	22.09.2016
Bid Document Download/Sale Start Date	22.09.2016
Bid Submission Start Date	22.09.2016
Bid Submission End Date	17.10.2016 at 1500 Hrs
Bid Opening Date	17.10.2016 at 1530 Hrs

Bids shall be submitted online only at CPPP Website: <https://eprocure.gov.in/e-procure/app>

Tenderer/Contractors are advised to follow the instruction provided in the 'Instructions to the Contractors/Tenderer for the e-submission of the bids online through the Central Public Procurement Portal for e_Procurement at <https://eprocure.gov.in/e-procure/ap>

1. **Procedure of Submission of Bids**

The tender shall be submitted online in two parts viz. , technical bid and price bid. All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading.. Bids uploaded in single part or folder on the website will be summarily rejected.

The offers submitted by Telegram/Fax/email or any other mode not be considered. No correspondence will be entertained in this matter.

2. Technical Bid

The following documents are to be furnished by the bidders alongwith Technical bids as per the tender document:

- a) A self Attested Scanned copy of PAN Card.
- b) A self Attested Scanned copies of IT Returns of the firm/proprietor for the preceding three years including the year 2014-2015.
- c) A self Attested Scanned copy of Earnest Money Deposit (EMD) of Rs 51000/-.
- d) A self Attested Scanned copy , in case registered with NSIC or DGS&D, of the registration certificate.
- e) A self Attested Scanned copy of Sales Tax/VAT registration certificate along with TIN Number
- f) A self Attested scanned copy of Latest VAT/Sales Tax Clearance Certificate.

- g) Scanned copy of list of owner/partners of the firm and their contact telephone number along with a certificate to the effect that the firm is neither **blacklisted** by any Government Department nor any criminal case is registered/pending against the firm or its owner/partners anywhere in India

- h) Sample of the Stationery items proposed to be supplied by the firm must be delivered to the UPSC on or before bid opening date/time as mentioned in critical date sheet.

2.1 The bidder should submit scanned copies of the documents mentioned at the checklist as at **Annexure-F** duly signed by the authorized signatory.

3. Financial Bid:-

3.1 **Scanned copy of Financial Bid should be uploaded** , in the prescribed format as per Annexure-C. Unstamped and/or unsigned bids will not be entertained.

4 Earnest Money Deposit:

- a) The hard copy of original Earnest Money Deposit (EMD) of Rs 51,000/- (Rupees Fifty one Thousand only) in the form of Demand Draf/Pay order/FDR payable to the Secretary, UPSC must be delivered to the UPSC **on or before bid opening date/time as mentioned in critical date sheet**. The firm registered at NSIC/DGS&D and any organisation exempted from submission of EMD on submitting the documentary proof. For other bidders, submission of EMD in the prescribed form mentioned above is mandatory.
- b) The EMD should remain valid for a period of (225 days) i.e. forty five days beyond the final bid validity period.
- c) The EMD of a bidder will be forfeited, if the bidder withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of this

tender. Further, if the successful bidder fails to furnish the required performance security within the specified period, **its EMD will be forfeited**

- d) The EMD of the unsuccessful bidders would be returned to them after the finalization of the tender. The EMD of the successful bidder would be released after the receipt of Performance Security. No interest on EMD and performance Security will be payable by UPSC under any circumstance.

5. Bid should remain valid for acceptance of this office for a period of six months from the date of opening of the Technical Bids.

6. Performance Security

a) The successful bidder, irrespective of its registration status etc., will have to furnish Performance Security @ 5% of the contract value for which bid is accepted in the form of Account payee Demand Draft/Pay Order/Fixed Deposit Receipt from a Commercial Bank in an acceptable form in favour of Secretary, UPSC at the time of award of contract.

b) Performance Security should remain valid for a period of sixty days beyond the date of completion of all contractual obligations of the supplier including warranty obligations.

c) Performance Security will be refunded to the supplier without any interest, whatsoever, after it duly performs and completes the contract in all respects.

d) Performance Security will be forfeited if the firm fails to perform any of the terms or conditions of the contract, besides it may also be black listed.

e) In case the firm fails to supply the items within specified delivery period, the material will be procured from open market and the difference of cost, if any, will be recovered from Security Money or from pending bills of defaulting firm or from both in case recoverable amount exceeds amount of Performance Security.

7. The bidders should quote their unconditional rates strictly as per the tender format. Cutting/overwriting, if any, should be countersigned. **Each page of the tender should be duly stamped and signed by the authorized signatory.**

8. In case any bidder firm is already providing the stationery/ General items to any other Ministry/ Department of Central Government or registered with any Govt. Ministry/Dept., details thereof should also be furnished alongwith the Technical bids. Details of the registration with DGS&D, NSIC, or any other Govt. agency/Department may also be furnished along with the bid.

9. The tendering firm must submit the VAT/Sales Tax Registration Certificate. In the absence of these documents, the tender will not be entertained.

10. All the firms participating in the Tender must submit a list of their owners/partners etc. alongwith their contact telephone numbers and a Certificate/Undertaking to the effect that the firm is neither blacklisted by any Government Deptt. nor any criminal case is registered/pending against the firm.

11. Other Terms and conditions:

- a) The bids shall remain valid for acceptance of this office for six months from the date of opening of Tenders. The bids with lesser validity period will be summarily rejected.
- b) Hypothetical and/or conditional bids will not be entertained.
- c) The Stationery/General items would be purchased, generally, on quarterly basis. However, in emergency, the suppliers can be asked for immediate supply of the required item(s).
- d) The Stationery/General items should be delivered at Gen-IV Section of UPSC, Ayog Sachivalaya, Shahjahan Road, New Delhi. All the expenses for sending the stationery/ general items to this Office shall be borne by the concerned firm only.
- e) The rates quoted should remain valid for a period of **three year** from the date of letter of intent awarding the contract. However, the contract can be extended for a further period of one year at the discretion of this office on similar rate and same terms & conditions.
- f) These items are to be purchased on quarterly basis. However, in emergency, the bidder should be in a position to supply Stationery/General items mentioned above on short notice as and when needed. The bidder should be able to provide stationery/ General items on holidays/ Sundays also.
- g) The quantity of the items may be increased or decreased in accordance with the requirement of this Office.
- h) The owner/firm should be available on his/her own direct telephone (office as well as residence) and also on mobile phone so as to call in emergent case. The Mobile Number should also be given.
- i) Any bidder found to be supplying sub-standard/duplicate/spurious products will be summarily blacklisted and its Performance Security/EMD will be forfeited.
- j) Secretary, UPSC, reserves the right to reject goods which donot conform to the specifications.

12. Evaluation of Bids:-

- (a) Technical bids will be evaluated by a Technical Evaluation Committee or authority authorized by the competent authority of this Office on the basis of documents/samples furnished with the Technical bid. Decision of the Competent

Authority with regard to acceptability of the Technical bid should be binding on all the bidders and cannot be challenged. No correspondence in this regard will be entertained.

- (b) Financial bids of only those bidders will be opened on a later date whose Technical bids are approved by this office.
- (c) Evaluation of the financial bids will be done separately for each item of purchase and the rate contract will be given to lowest evaluated responsive tender (L-1) separately for each item of purchase.
- (d) Rate of VAT/ST, if any, should be quoted separately in the Price Schedule. Otherwise, it will be presumed that the rate quoted is inclusive of ST/VAT/Govt. levies and no further request for enhancement of rates shall be considered.
- (e) In case of any variation in the rate inclusive of VAT and rate exclusive VAT, the rates inclusive of VAT will only be considered in financial evaluation. No correspondence on this issue will be made to the concerned firm.

13. Liquidated Damages :-In normal circumstances, stationery/General items should be supplied strictly as per the schedule mentioned in the supply order. However, in urgent cases, items are to be supplied immediately. In case of delay in supplying the material, a Liquidated Damage will be imposed @ 1% per week of total cost of unsupplied Items- subject to a maximum of 10% of the total cost of unsupplied items – shall be liable to be imposed upon the defaulting firm by this office. In case of delay beyond 10 days, this office will be at liberty to procure the concerned item(s) from any other Agency at the risk and cost of the supplier and also it will result in the forfeiture of the Performance Security/EMD.

14. Risk Purchase Clause: If the supplier after submission of bid and due acceptance of the same i.e. after the placement of order fails to abide by the terms and conditions of these tender documents, or fails to supply the material as per delivery schedule given or at any time repudiates the contract, the UPSC shall have the right to forfeit the EMD/ the performance security if deposited by the supplier and procure the stores from other agencies at the risk and consequence of the supplier. The cost of such procurement will be recovered from the supplier alongwith other incidental charges including custom duties, taxes, freight and insurance etc. In case UPSC is forced to procure the material through alternative sources and if procurement price is lower, no benefit on this account would be passed on to supplier.

15. **Arbitration**

Any dispute or difference whatsoever arising between UPSC and the firm out of or relating to the conclusion, meaning and operation or effect of the contract or the breach thereof shall be

settled by the Arbitrator to be appointed by UPSC in accordance with the provisions of Arbitration and Conciliation Act, 1996 and the award in pursuance thereof shall be binding on UPSC and the firm. The venue of Arbitration shall be at Delhi.

16. **Jurisdiction**

Subject to the arbitration herein above provided, any suit or proceedings to enforce the right of either of the parties hereto the contract shall be instituted in and tried only by the courts in Delhi and by no other court, and both the parties hereto hereby expressly agree to submit to the jurisdiction of such court.

17. Payment will be made against bills presented soon after receipt of material in good and satisfactory condition and after verification of the material supplied conforming to the approved quality & specifications.

18. The bidder will submit a undertaking that he has not quoted lower rates than UPSC in any other Ministries/Govt. organizations. The undertaking should be submitted in performa prescribed at Annexure E.

19. Each bidder will have to certify that all the terms and conditions are acceptable to him.

20. The Secretary, UPSC reserves the right to accept or reject any bid in full or in part without assigning any reason thereof. The decision of the UPSC in this regard shall be final and binding on the firm.

(Sabiell Kindo)
UNDER SECRETARY (G.IV)
TEL NO. 23388418

(Sabiell Kindo)
UNDER SECRETARY (G.IV)

Stationery Items proposed to be procured

Sl.No	Items & its specification	Approximate requirement (three years)	Schedule of supply
		in units	
1	ENVELOPE SE-6 (11"X5") KRAFT	11000X3=330000	<p>a) Normally, supply order will be placed on quarterly basis. However, whenever requirement arises, the supplier can be asked to supply required items on immediate basis. The firm should be in a position to supply these items on short notice as and when needed. The firm should be able to provide stationery/ General items on holidays/ Sundays also.</p> <p>This is a tentative requirement. The purchase will be made on the basis of the actual requirement arising from time to time during validity of the contract.</p> <p>Samples of these items may be seen with G.IV Section of this Office.</p> <p>Samples of the items (Tender samples) are required to be furnished with the Technical Bid.</p>
2	Ruled Register 2 Qr. (192 pages) Paper size= 18.5X30 cm	600X3=1800	
3	Ruled Register 3 Qr. (288 per pages) paper size 18.5X30 cm	1000X3=3000	
4	Ruled Register 4Qr. (392 pages) size=18.5X30 cm	1000X3=3000	
5	FILE BOARD 3.5" Cloth flap with 34" cotton Tape	18000X3=54000	
6	FILE BINDER , 3.5" cloth flap, 34" cotton Tape	23000X3=69000	
7	BALL PEN (Blue, Black, Red & Green Colour)	32000X3=96000	
8	Add Gel PG 500 / Add Gel Achiever (Blue, Black, Red & Green)	2200X3=6600	
9	PLASTIC FOLDER, A4 Size, One side transparent and other side Non-transparent with pocket in the inner side	17000X3=51000	
10	ENVELOPE SE-8A (16"X12") (cloth lined in inner side), KRAFT	20000X3=60000	
11	COTTON TAGS, 6" White (Bundle of 1000) (In Bundles)	330X3=990	

TENDER FORM

TENDER FOR SUPPLY 11 STATIONERY/GENERAL ITEMS

Date.....

To

Shri Sabiel Kindo
Under Secretary (G.IV),
Union Public Service Commission,
Dholpur House, Shahjahan Road,
New Delhi-69.

Ref: Your Tender Enquiry Document No.....Dated.....

We, the undersigned have examined the above mentioned tender enquiry document and seen the specimen of each item. We now offer to supply and deliver the required stationery/general items in conformity with the specification given in the enclosed Technical Bid in prescribed format. Our Technical Bid as well as Financial Bid (in separate sealed cover) in the prescribed Format are attached herewith and made part of this tender. Pay Order/Demand Draft/Fixed Deposit Receipt/Banker's Cheque No.....dated.....of amount Rs..... (Rupees.....only) drawn on(name of the bank) is submitted herewith as EMD/ Bid Security. Other documents/ papers required as per the Tender Enquiry Document are also submitted herewith.

2 If our bid is accepted, we undertake to supply the goods as mentioned in the Technical Bid at the rate quoted in the Financial Bid in accordance with terms and conditions of the aforesaid Tender Enquiry.

3. We further confirm that, if our bid is accepted, we shall provide you with a performance security of required amount in an acceptable form in terms of the Tender Enquiry.

4. We agree to keep our bid valid for acceptance for a period of six months from the opening of the tender. We also accordingly confirm to abide by this bid upto the aforesaid period and this bid may be accepted any time before the expiry of the aforesaid period. We further confirm that this bid read with your written acceptance thereof within the aforesaid period shall constitute a binding contract between us.

5. We further understand that you are not bound to accept the lowest or any bid you may receive against your above-referred tender enquiry.

6. We accept all terms and conditions of the aforesaid Tender Enquiry.

.....
(Signature with date)

.....
(Name and designation)

Duly authorized to sign tender for and behalf of

.....
(Official Seal of the firm)

Note: Official seal of the firm and signature of authorised signatory is to be appended on each page of this format.

ANNEXURE-B

TENDER FOR SUPPLY OF 11 STATIONERY ITEMS

TECHNICAL BID

Date.....

Ref: Your Tender Enquiry Document No.....Dated.....

We offer to supply the goods required in your aforesaid Tender document as per specifications given as here under:-

Sl.No	Items & its specification	Approximate requirement	Specification of Brand, quality and other specifications of the offered item(s)	Sample enclosed Yes or No (No. of samples)	Remarks, if any
		in units			
1	ENVELOPE SE-6 (11"X5") KRAFT	330000			
2	Ruled Register 2 Qr. (192 pages) size= 18.5X30 cm	1800			
3	Ruled Register 3 Qr. (288 pages) paper size 18.5X30 cm	3000			
4	Ruled Register 4Qr. (384 pages) size=18.5X30 cm	3000			
5	FILE BOARD 3.5" Cloth flap with 34" cotton Tape	54000			
6	FILE BINDER , 3.5" cloth flap, 34" cotton Tape	69000			
7	BALL PEN (Blue, Black, Red & Green Colour)	96000			
8	Add Gel PG 500 / Add Gel Achiever (Blue, Black, Red & Green)	6600			
9	PLASTIC FOLDER, A4 Size, One side transparent and other side Non-transparent with pocket in the inner side	51000			

10	ENVELOPE SE-8A (16''X12'') (cloth lined in inner side), KRAFT	60000			
11	COTTON TAGS, 6'' White (Bundle of 1000) (In Bundles)	990			
TOTAL SAMPLE ENCLOSED =					

.....
(Signature with date)

.....
(Name and designation)

Duly authorized to sign tender for and behalf of

.....

(Official Seal of the firm)

Note: i) Official seal of the firm and signature of authorized signatory is to be appended on each page of this format.

ii) Samples of the items (Tender samples) are required to be furnished with the Technical Bid.

Annexure-C

TENDER FOR SUPPLY OF 11 STATIONERY/GENERAL ITEMS
FINANCIAL BID (for three years)

Dated _____

Ref: Your Tender Enquiry Document/NIT No.....Dated.....

We, the undersigned have examined the above mentioned tender enquiry document and have quoted the rates as under:

Price Schedule

Sl.No	Items & its specification	Approximate requirement For three years	Quoted Rate (in Rs.)	Taxes	Net Cost per unit (in Rs.)
		in units	per unit		
1	ENVELOPE SE-6 (11"X5") KRAFT	330000 (for three years)			
2	Ruled Register 2 Qr Paper size= 18.5X30 cm (192 Pages)	1800 (for three years)			
3	Ruled Register 3 Qr. paper size 18.5X30 cm (288 Pages)	3000 (for three years)			
4	Ruled Register 4Qr. size= 18.5X30 cm (380 Pages)	3000 (for three years)			
5	FILE BOARD 3.5" Cloth flap with 34" cotton Tape	54000 (for three years)			

Sl.No	Items & its specification	Approximate requirement For three years in units	Quoted Rate (in Rs.) per unit	Taxes	Net Cost per unit (in Rs.)
6	FILE BINDER , 3.5" cloth flap, 34" cotton Tape	69000 (for three years)			
7	BALL PEN (Blue, Black, Red & Green Colour)	96000 (for three years)			
8	Add Gel PG 500 / Add Gel Achiever (Blue, Black, Red & Green)	6600 (for three years)			
9	PLASTIC FOLDER, A4 Size, One side transparent and other side Non-transparent with pocket in the inner side	51000 (for three years)			
10	ENVELOPE SE-8A (16"X12") (cloth lined in inner side), KRAFT	60000 (for three years)			
11	COTTON TAGS, 6" White (Bundle of 1000) (In Bundles)	990 (for three years)			

Note: Rate of taxes if any should be quoted separately. Otherwise it will be presumed that the rate quoted is inclusive of all taxes.

.....
(Signature with date)

.....
(Name and designation)

Duly authorized to sign tender for and behalf of

.....

(Official Seal of the firm)

- Note:
- a) Official seal of the firm and signature of authorised signatory is to be appended on each page of the price schedule/Financial Bid.
 - b) Overwriting, if any, should be countersigned by the authorized signatory.

TENDER FOR SUPPLY OF 11 STATIONERY ITEMS

**DETAILS OF THE FIRM
(on the Letter Head of the firm)**

1. **Name of the firm** : _____

2. **Office Address** : _____

3. **Tel No.** : _____

4. **FAX No.** : _____

5. **Details of Directors/Partners/Proprietor of the firm:**

Name(s) :

Residence Address(s) :

Mobile No.(s) :

Sales Tax Registration No./TIN: _____

(Copy of Registration certificate to be enclosed

PAN No. of the Firm/Proprietor: _____

8. It is certified that our firm is neither blacklisted by any Government Department nor any criminal case is registered/pending against the firm or its owner/partners anywhere in India.

.....
(Signature with date)

.....
(Name and designation)

Duly authorized to sign tender for and behalf of

.....
(Official Seal of the firm)

TENDER FOR PROCUREMENT OF 11 STATIONERY/GENERAL ITEMS

UNDERTAKING

We, _____
_____ (name and address of the firm) have in
response to NIT of Union Public Service Commission dated _____ certify as
under:

“The rate quoted for the items are not exceeding the rate quoted by us for any other
Ministries/Govt. Organizations for similar items.”

(Authorized Signatory)
Name & Address of Firm/bidder
With rubber seal

CHECK-LIST

SNO	Particulars	Yes or No
1	Duly filled in Tender form	
2	Duly filled in Technical Bid in the prescribed format (Annexure B)	
3	Duly filled in Financial Bid in the prescribed format (Annexure C)	
4	Copy of PAN Card	
5	Copies of IT Returns of the firm/ proprietor for the preceding three years including the year 2014-2015.	
6	Copy of Earnest Money Deposit of Rs 51,000/	
7	Sales Tax/VAT registration certificate along with TIN Number	
8	Self attested copy of latest VAT/Sales Tax Clearance Certificate	
9	In case registered with NSIC or DGS&D , a self attested copy of registration certificate.	
10	Details of the firm as the Annexure-D on the letter head of the firm	
11	Samples of all stationery items to be supplied.	
12	Scanned copy of Bank details of the firm for receiving payment	

(Authorized Signatory)
Name and Address of the firm

Instructions for Online Bid Submission

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “Online bidder Enrollment” on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.

3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.

2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

3) Bidder has to select the payment option as “offline” to pay the tender fee / EMD as applicable and enter details of the instrument.

4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and

complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

8) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

9) Upon the successful and timely submission of bids (ie after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

9) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 1800 3070 2232. Bidder can also get help at +91-7878007972 & +91-7878007973.